Using ClassDojo at our School

ClassDojo is our main platform for sharing updates with families. It is used to celebrate children's achievements, share class news and keep parents informed about what is happening in school.

Across the school, staff use ClassDojo to post key information such as school events, reminders and examples of learning in class.

EYFS and Key Stage 1
In EYFS and KS1, the messaging feature is used to support communication with parents and carers. This allows staff to share quick updates and ensure important information reaches families promptly. Parents and carers may also contact the school via the office email or speak with staff at drop-off or pick-up.

Key Stage 2
In KS2, communication with parents and carers is managed through the school office email admin@mapperleyplains.notts.sch.uk or by speaking directly with teachers at the start or end of the day. This helps ensure that messages are received and responded to consistently.

To help ClassDojo work well for everyone, we ask that families keep the following in mind:

- **Use messages for simple queries about your child.**

General school enquiries should be directed to the school office.

- **Allow time for staff to respond.**

Teachers will usually reply within 48 hours during the school week. Messages sent in the evening, early morning or at weekends will be responded to during working hours.

- **Keep communication respectful and focused on your child.**

Messages should not include personal information about other children.

- **Use the appropriate channels for concerns.**

If you have a complaint or a more serious concern, please contact the class teacher, phase leader or a member of the leadership team so that it can be addressed properly.

Used in this way, ClassDojo helps us keep families informed while maintaining clear and respectful communication between home and school.

Thank you for your continued support.